

Application maintenance and support

Nash
Tech.

Extend the lifespan of your software to get more value from your existing investments and adapt quickly to evolving technologies.

Software applications can deteriorate over time in terms of both performance and security. Our application maintenance and support (AMS) services ensure your applications remain functional, secure and up to date, so they continue to deliver value. These services can be tailored to small, mid-sized and large enterprises.

No matter how complex your software stack is, our team of experts will work with you to fix bugs, provide incident

reports, enhance performance and update products to keep the software compatible with new technologies and operating systems.

We also offer ongoing support to resolve issues quickly and minimise disruption – such as user training and technical help for application use challenges.

Avoid performance issues and reduce cost and risk



Internal and external compliance

New regulations and internal policies sometimes highlight flaws with existing software – for example, outdated software could pose a data security risk.



Lack of internal skills and resources

Identifying issues and making improvements is challenging as technology stacks become more complex.



Cost reduction

Technology stacks can become bloated over time, especially as the software as a service (SaaS) model makes it easy to sign up to new subscriptions.



Certification

Current software may not support new regulatory or industry certifications specific to your sector.



Risk reduction

Outdated, unpatched and unsupported software poses a security risk to organisations that must be addressed to prevent data loss.



Case study:

Supporting and enhancing legacy apps for an insurance leader

Industry: Insurance

Markerstudy Distribution specialises in developing, administering and distributing bespoke insurance services to a wide range of high-profile brands. NashTech replaced Markerstudy's outdated systems with an Azure cloud environment and now provides business-as-usual support and maintenance for its legacy application suite, which has also been enhanced to ensure applications remain current.

“NashTech did not just assist us in upgrading the services but also provided us with full documentation of the estate and due to their excellence in this space they now manage the application for us via an application management services agreement.

Director of Systems Delivery,
Markerstudy Group

Unlock more value and lower costs by improving system performance and security



Long-term value

Understanding what your software can do and how you can improve its performance means you get more value from it, both now and long-term.



Security

Proactive updates protect against the latest threats by identifying and patching against potential vulnerabilities before they can be exploited.



Better performance

Regular performance monitoring and tuning ensures applications run smoothly and efficiently leading to higher user satisfaction and productivity.



Support

Our expert team is on hand to provide guidance, recommendations and support for implementing new technologies, improving systems and scaling IT infrastructure.



Lower costs

Regular ongoing and preventative maintenance keeps costs predictable and manageable, while well maintained applications tend to perform better.

Use a proven methodology to maintain and modernise your software

NashTech recognises the challenges of ongoing application support and maintenance. Our services provide expert guidance and hands-on assistance to give you peace of mind throughout the software development lifecycle.

- **Modernise by moving to the cloud**

Moving your software to the cloud enables you to respond to change faster, drive new innovation and scale your operations more easily.

- **Cloud cost optimisation**

Control operational expenses by using cloud resources efficiently and aligning them with business priorities to eliminate waste and use the right pricing models.

- **GenAI tools**

Accelerate issue resolution, improve documentation, automate routine tasks and provide intelligent recommendations with our GenAI tools.

- **Performance and security**

Strong application performance and security are essential to maintaining operational stability, customer trust and compliance.

- **Observability**

Turn system data into actionable insights. Visibility into how digital systems are performing enables faster issue resolution and more informed decision making.

Your trusted partner for application support and managed services

With expertise in software engineering, quality assurance, API integration, artificial intelligence (AI), cloud architecture, data management and analytics, our experts can support your end-to-end application lifecycle:

- **Assure system uptime and high performance** through monitoring, tuning and regular updates, resolving issues proactively before they impact users and optimising applications and cloud infrastructure to support increased loads.
- **Achieve sustained value and operational excellence.** We provide specialists in application and cloud assessments to systematically evaluate and optimise your environment.
- **Reduce your maintenance and support costs over time.** We have access to exclusive and specialised resources that will help you reduce IT budget spent on maintenance and support.
- **Commercially and operationally flexible approach** that gives you access to the right skills, experience and capabilities.

Contact us

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